

Privacy Policy

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Last Updated: May 6, 2026

Introduction

GPCN Inc., (The Global Private Cloud Network™) is committed to protecting your privacy and complying with applicable data protection and privacy laws. This Privacy Policy ("Policy") explains how we process personal data when you use our website or services. Throughout this Policy, the term "personal data" means information relating to an identified or identifiable individual (i.e., a natural person). "GPCN" refers to the Global Private Cloud Network™, a service offering from GPCN Inc., including its affiliates (also referred to as "we", "us", or "our"). This Policy applies to the processing of your personal data where the GPCN™ is the data controller.

We may provide additional privacy information in connection with our products and services through service descriptions and other notices. Such information prevails over this Policy to the extent of any conflict.

What Data Do We Collect?

We collect your personal data typically when you make a purchase, use or register for our products and services, or otherwise interact with us. Below are examples of the categories of data we collect:

Your use of our products and services

We collect contact and business address information that you provide to us for the purposes of billing, invoicing, and overall service management. This may include your full name, job title, company name, business mailing address, billing address, phone number, and email address. This information is necessary to facilitate service delivery, manage your account, and fulfill our contractual obligations.

When you use our products and services, your IP address, access times, the website you linked from, pages you visit, the links you use, the content you viewed, and other similar information your browser provides us with is automatically collected.

Information you provide us with

We may ask you to provide us with information such as your name, email address, street address, user names and passwords, your consents, preferences and feedback, information

relating to your devices, postal code, and language preferences. Please note that certain non-identifiable information collected from you may become personally identifiable when you provide us with your personal data.

Your transactions with us

We collect information relating to your purchase and use of our products and services and your other interactions with us. Such information may include details of the queries or requests you have made, the products and services provided, delivery details, billing address, and corporate credit checks, details of agreements between you and us, records of contacts and communications, information and details relating to the content you have provided us with, and other such transactional information. We may, in accordance with applicable law, record your communication with our customer care or with other such contact points.

Why Do We Process Personal Data?

We may process your personal data for the following purposes. Please note that one or more purposes may apply simultaneously.

Providing products and services

We may use your personal data to provide you with products and services, to process your order or as otherwise may be necessary to perform the contract between you and us, to ensure the functionality and security of our products and services, to identify you as well as to prevent and investigate fraud and other misuses.

Communicating with you

We may use your personal data to communicate with you, for example, to send you critical alerts and other such notices relating to our products and/or services and to contact you for customer care related purposes.

Marketing and making recommendations

Communication consent

We may seek your explicit consent to contact you via SMS, email, Slack, and WhatsApp messaging for the purposes of service updates, promotional offers, account notifications, and other relevant communications. Your consent preferences are recorded and can be updated or withdrawn at any time. You may opt out of receiving communications through any of these channels by following the unsubscribe instructions provided in each message, updating your preferences in your account settings, or contacting us directly. We will not send marketing

communications via these channels without your prior consent, in accordance with applicable laws and regulations.

We may use your personal data to personalize our offering and to provide you with more relevant services, for example, to make recommendations and to display customized content in our services. We may use your personal data for direct marketing or research purposes, for example, to conduct market research and we may, in accordance with applicable law, contact you to inform you of new products, services, or promotions we may offer.

Do We Share Personal Data?

We do not sell, lease, rent, or otherwise disclose your personal data to third parties unless otherwise stated below.

Authorized third parties

We may share your personal data with authorized third parties who process personal data for the GPCN for the purposes described in this Policy. This may include, for example, delivery of your purchases, providing services including customer service, managing and analyzing customer data, credit checks, payment services, conducting market research, and managing marketing and other such campaigns.

We may conduct joint marketing and other communications with our partners. To avoid duplicate or unnecessary communications and to tailor the message to you, we may need to match information that the GPCN has collected with information that the partner has collected where this is permitted by law.

These authorized third parties are not permitted to use your personal data for any other purposes. We require them to act consistently with this Policy and to use appropriate security measures to protect your personal data.

Mandatory disclosures

We may be obligated by mandatory law to disclose your personal data to certain authorities or other third parties, for example, to law enforcement agencies in the countries where we operate. We may also disclose and otherwise process your personal data in accordance with applicable law to defend the legitimate interests of the GPCN, for example, in civil or criminal legal proceedings.

How Do We Address Data Quality?

We take reasonable steps to keep the personal data we possess accurate and to delete incorrect or unnecessary personal data.

As certain GPCN products and services may allow you to manage your profile, we encourage you to access your personal data from time to time to ensure that it is correct. Please remember that in case of any changes it is your responsibility to update the personal data you have provided us with.

What Steps Are Taken To Safeguard Personal Data?

Privacy and security are key considerations in the creation and delivery of our products and services. We have assigned specific responsibilities to address privacy and security related matters. We enforce our internal policies and guidelines through an appropriate selection of activities, including proactive and reactive risk management, security engineering, training, and assessments. We take appropriate steps to address online security, physical security, risk of data loss, and other such risks taking into consideration the risk represented by the processing and the nature of the data being protected. Also, we limit access to our databases containing personal data to authorized persons having a justified need to access such information.

How Do We Use Cookies?

Cookies are small text files that are sent to your computer by a web server. We use cookies to provide benefits to you. Session cookies remember the previous activity performed by you, for example, an item you placed in a shopping cart. Persistent cookies are used to save your preferences over multiple sessions, for example, personalization of settings on our websites. Cookies may be used to display targeted ads and recommendations, for example, to eliminate showing the same ads to you.

Analytics tracking

We use third-party analytics services, including Google Analytics, to help us understand how users interact with our website and services. These tools use cookies and similar technologies to collect information such as pages visited, time spent on pages, referring URLs, and general geographic location derived from your IP address. This data is collected in an aggregated and anonymized form and is used solely to improve the performance, usability, and content of our services. You may opt out of Google Analytics tracking by installing the Google Analytics Opt-out Browser Add-on or by adjusting your cookie preferences in your browser settings. For more information on how Google processes your data, please refer to Google's Privacy Policy.

Contact Us

If you have any questions about this Privacy Policy, please contact us at:

Global Private Cloud Network™

c/o GPCN Inc.

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Charlotte, NC

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Email: privacy@gpcn.com